

# SONIFI

## — How to Replace or Install a New STB in an IP Environment

This quick guide provides the steps to install a Set Top Box (STB) at a Marriott GRE site with an IP infrastructure.

### Before Starting

- Locate the LG Master remote
- Identify the STB zone to reference later
  - For STB zone, please reference the zone matrix document provided during the installation.
  - If you are unable to locate the zone matrix document, use the table to the right to identify the correct STB zone.
- If not known, look up the IP and Port number on the Television in an adjacent room in the same property by:
  1. Turn on the TV.
  2. Press **MENU** on the remote until the TV stops responding - typically eight to ten times.
  3. Enter **9876 EXIT**.
  4. Select option **119**.
  5. Enter **253 MENU**.
  6. Select **Pro:Centric**.
  7. Scroll down to the IP and Port Information.
  8. Write down the IP and Port Information.

### BEFORE STARTING

#### Locate Zone

| In-Room TVs Installed at the Property | TV Resolution | STB Zone |
|---------------------------------------|---------------|----------|
| LG Only or Non-LG Only                | 720p          | 0        |
|                                       | 1080p         | 1        |
| Mix of LG and Non-LG Models           | LG 720p       | 0        |
|                                       | LG 1080p      | 1        |
|                                       | Non-LG 720p   | 4        |
|                                       | Non-LG 1080p  | 5        |

### Pro:Centric Manual Configuration

2080

Pro:Centric Mode

< HTML >

Media Type

< IP >

Server Address

< IP Address >

IP Type

< IPv4 >

IP Address

0 0 0 0

IP Port

0

IP Server Not Found

Back

Search

## — STB Installation

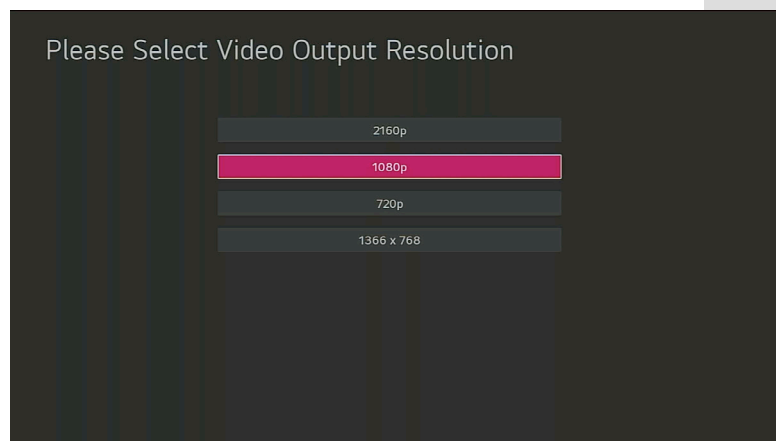
With the television on, connect the cables into the following ports on the STB. **Ports must be connected in the order shown below.**

- LAN
- ANTENNA/CABLE IN
- HDMI OUT
- MPI/MIT TELEVISION CONTROL
- POWER

The LED on the STB should be solid red.

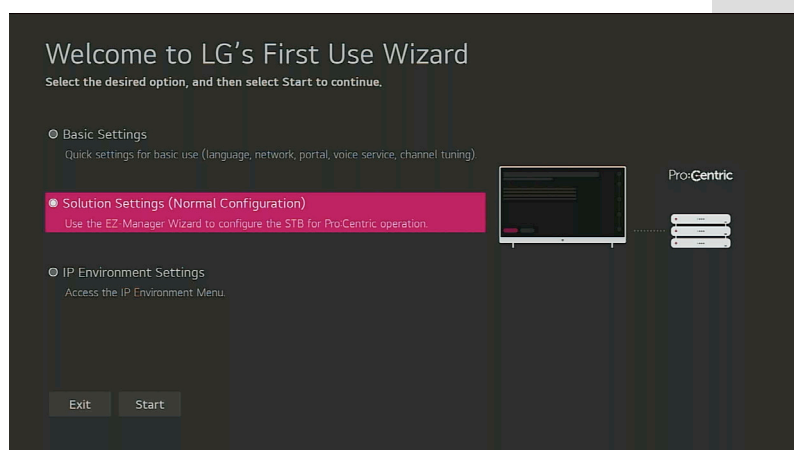
## — STB Configuration

1. Press the **Power** button on the LG Master remote. The light on the STB will start blinking and the TV may display a “no signal” message or snowy screen during STB boot up. When the box has successfully booted up, the Please Select Video Output Resolution screen will open.

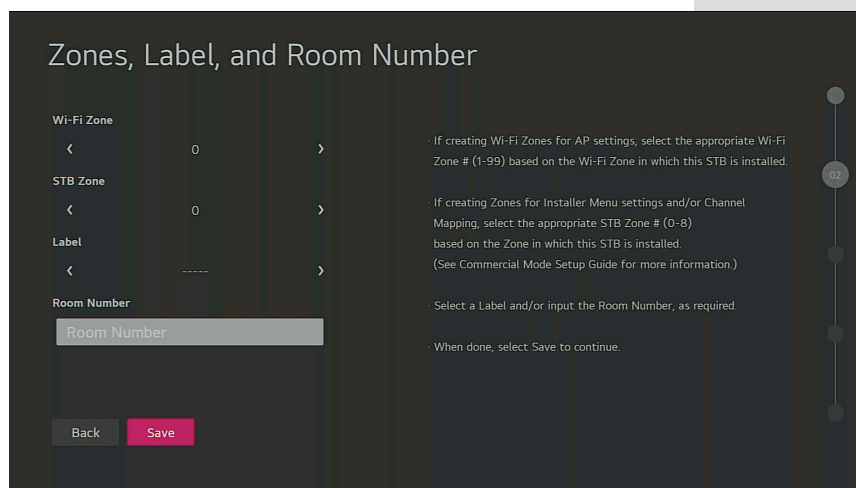
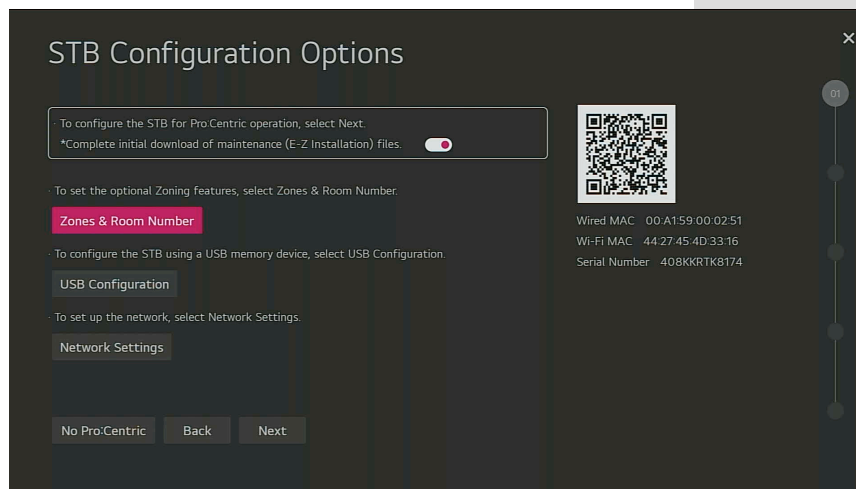


Use the arrow keys on the tv remote, to navigate to the desired resolution.

2. Press **OK ENTER** on the remote in order to make selection.
3. Select the **Solution Settings (Normal Configuration)**.



4. Navigate to **Start**.
5. Select **Zones & Room Number**.



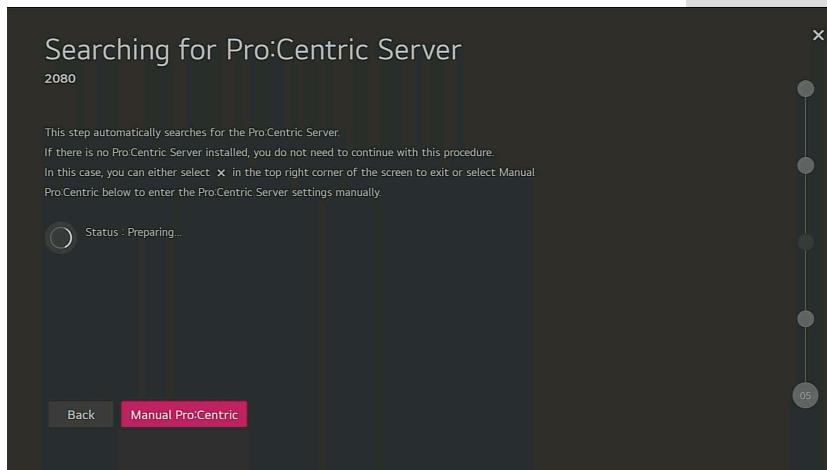
- Select the **STB Zone** to the zone number noted earlier.
- Use the number keys on the remote to enter a **Room Number**.

EX: 1234 for a single room.  
EX: 1234\_A and 1234\_B for multiple TV rooms.

6. Navigate to **Save**.
7. Select **Next**. The Welcome to LG's First Use Wizard screen will open.
8. Select **Next**. The Configure Pro:Centric Server screen will open with the Standard Pro:Centric Server settings selected.



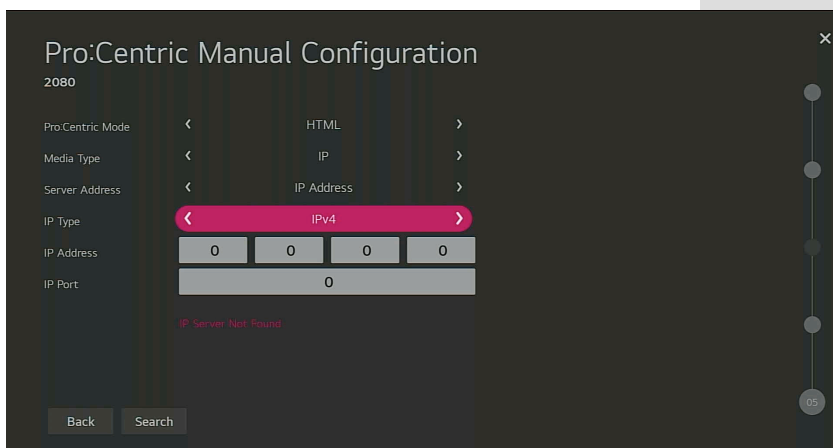
9. Select **Next**. The Searching for Pro:Centric Server screen will open.



If the data channel is not known:

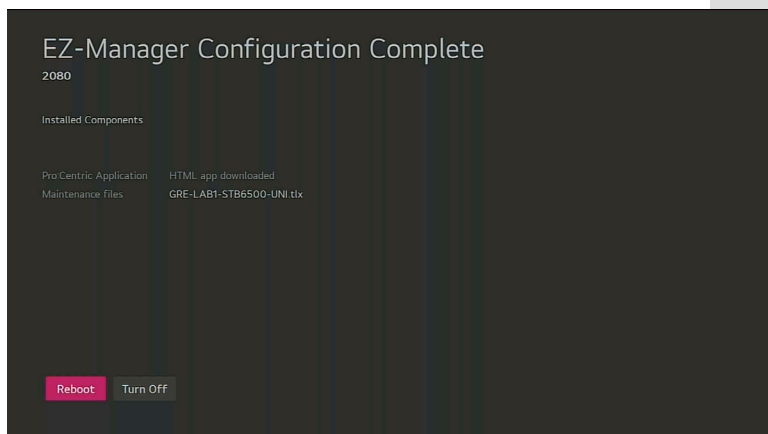
- Allow the system to complete the digital scan for the RF data channel
- Select **Next**.

- If the data channel is known:
  - Select **Manual Pro:Centric**.
  - Within Pro:Centric Manual Configuration configure, Pro:centric mode, media type and Data channel.



- Mode: **HTML**
- Media Type: **IP**
- Enter the Known IP address and port

- Select **Search**. The STB will search for the server.
13. The Processing Pro:Centric Configuration screen will open followed by the EZ-Manager Configuration Complete screen.
- Reboot Quickly



This defaults to turn off.

## Notes:

If STB is defaulted to turn off, allow the STB five minutes to complete configuration then power cycle the STB.

Loading may take a while, and the display may show “no signal” or a snowy screen while loading.

## SONIFI Support Notification

After configuring the STB, please notify the SONIFI Support Team at **support@sonifi.com**

1. Enter STB Support as the email Subject.
2. In the email body, provide the following information:
  - MARSHA code or detailed property name.
  - STB Serial Number.
  - The room number the STB was installed in.

## STB Factory Reset

If you made a mistake during configuration, need to move the STB to another room, or have other configuration issues, follow the steps in the STB In-Stop document to perform a factory reset.