

SONIFI

Set Top Box (STB) Factory Reset (In-Stop) Procedure

If you made a mistake during configuration, need to move the STB to another room, or have other STB set up related issues, follow the steps below to perform a factory reset.

If the PTC Installer Menu does not open and is asking for a PIN code, repeat steps 1 and 2.

Steps

- 1 Repeatedly press **Menu** on the LG remote until the menu stops toggling on and off on the side of the TV screen (about 5-10 times).
- 2 Press **9 8 7 6** followed by **Exit** on the remote to access the PTC Installer menu.
- 3 Use the arrow keys on the remote to navigate to **117 FACT DEFAULT**.
- 4 Use the remote to enter **413**. Press **Enter**.
- 5 Enter **0413** as STB password.
- 6 With the STB in-stop initiated, "In-stop processing in progress" message will display, followed by "Check signal message". The messages will stop displaying and the STB will have a red light when the in-stop is complete.
- 7 Press **Power** on the LG master remote. Repeat STB configuration steps to set up the STB terminal.

